



PRODUCT RETURN FORM

Thank you for your order. When returning an item that you have purchased from NPS Online,

please include a copy of your invoice along with this form.

Returns will be accepted up to 7 days from the date of delivery. Items being returned MUST be in new and re-sellable condition with the packaging intact. We cannot accept items that have been installed, modified, or damaged through misuse.

- ◆ If you received damaged merchandise or merchandise in error please call our Customer Service department on (02) 4965 6899 or fax (02) 4965 6832 *before* returning the item.
- ◆ Please return your items insured, trackable and REGISTERED. We encourage you to protect yourself from loss or theft by insuring the return shipment and saving the receipt for your records. We regret that we will not be able to issue a refund for any item that are lost or damaged in return shipping.
- ◆ To **return** items please complete the **Returned Items** portion of this form.
- ◆ To initiate a **warranty claim** please complete the **Warranty Claims** portion of this form.
- ◆ Reimbursement for returned items is made by original method of payment only and original shipping charges are not refundable.

(Please circle one) **RETURNS** or **WARRANTY CLAIM**

Original Transaction Date _____ Invoice Number _____

Date of Return _____

Name _____

Address _____

Suburb _____ State _____ Post Code _____

Contact Number _____

Returned Items

Return Code	Item	Qty	Invoice Price
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Return Codes: *please select one only*

- A.** Incorrect Product **B.** Defective/Damaged on delivery **C.** Incomplete product **D.** Other

Warranty Claims

Item	Qty	Invoice Price
_____	_____	_____

Details of Warranty Claim
